Anti-Social Behaviour, Crime & Policing Act 2014

**East & Mid Devon**

**COMMUNITY TRIGGER APPLICATION FORM**

**Application for Case Review**

This procedure can only be used when you have made three reports about three separate incidents of anti-social behaviour to East or Mid Devon District Councils, Devon & Cornwall Police or a Registered Housing Provider and you feel the response was inadequate. Under the East & Mid Devon Community Trigger Procedure we will review the details of your application in order to decide if this is a Qualifying Complaint. Please complete this application form and we will contact you within 7 working days on receipt of your application.

Please complete this form as fully as possible. All information is treated in the strictest confidence; however, we may share information with our partner agencies in order to provide a solution to your problem. By completing this form you agree to your information being shared.

Anonymous Community Trigger referrals will **not** be accepted, however details recorded and shared with agencies.

The Community Trigger is not a platform for making complaints against organisations or specific individuals who may have input on a case.  Complaints of this nature should be made through the relevant organisation’s formal complaints procedure.

| **Your contact details** |
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| **Name** |
| **Organisation or Group** (if applicable) |
| **Address (including postcode)** |
| **Daytime contact number** |
| **Email address** |
| **Preferred method of contact:** Email / Phone / Writing (please delete) |
| **Which of these best describes you?**  Private tenant / Owner occupier / housing association / other (please specify) |
| **Where applicable please provide details of your landlord / housing association.** |
| **Please provide the name of any professionals who you have previously communicated with regarding this problem.** |

**Details of incidents**

The Community Trigger criteria is as follows:

* The investigation into the anti-social behaviour has been completed.
* The first report of anti-social behaviour was made within one month of the alleged behaviour taking place.
* There have been 3 or more reports of antisocial behaviour in the last 6 months.
* The alleged incidents have all been reported to an agency, e.g.:  Devon & Cornwall Police, District Council or a local Registered Social Landlord.

| **First Report** |
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| **Date of incident:**  **Who was this reported to? Name:**  **Organisation:**  **Details and location of incident:**  **Incident/Crime reference number:**  **Method of reporting: Phone Email/Online Writing In Person**  **What response did you get about this incident?** |

| **Second Report** |
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| **Date of incident:**  **Who was this reported to? Name:**  **Organisation:**  **Details and location of incident:**  **Incident/Crime reference number:**  **Method of reporting: Phone Email/Online Writing In Person**  **What response did you get about this incident?** |

| **Third Report** |
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| **Date of incident:**  **Who was this reported to? Name:**  **Organisation:**  **Details and location of incident:**  **Incident/Crime reference number:**  **Method of reporting: Phone Email/Online Writing In Person**  **What response did you get about this incident?** |

| **Reason For Requesting A Case Review** |
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| **What is the current situation?** |
| **Why are you unhappy with the action taken so far?** |
| **What else would you like to see done to resolve the issue?** |
| **Are you currently receiving support regarding these incidents? Please describe.** |
| **Have you been able to find help and support with any of the following organisations?**  *Please indicate if you have contacted any of these organisations.*  **Victim Care Unit – 01392 475900**  **Victim Care Unit**  https://www.victimcaredevonandcornwall.org.uk/Help-and-Support/  **Victim Support - 08 08 16 89 111**  https://www.victimsupport.org.uk/help-and-support/get-help/supportline  Victim Advocacy Services also available via this organisation  **Devon Mediation Services - 01363 777734**  http://devon-mediation.org.uk/ |
| **How have the incidents affected you?** |

| **Declaration** |
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| **I agree that information I have supplied is relevant to my complaint of anti-social behaviour and can be shared between organisations for the purposes of investigating my complaints.** |
| **Signature** |
| **Date** |

**Please send your completed application form to:**

**If you live in East Devon – Community Safety Officer at Blackdown House, Border Road, Heathpark Industrial Estate, Honiton, EX14 1EJ**

**Email: environmentalhealth@eastdevon.gov.uk**

**If you live in Mid Devon – Community Safety Officer at Phoenix House, Phoenix Lane, Tiverton, EX16 6PP**

**Email: health@middevon.gov.uk**