

Housing Ombudsman Service

The Housing Ombudsman Service (HOS) needs your help!

The HOS is investigating how social landlords manage reports of noise nuisance.

Noise nuisance can have a significant impact on residents and it can be difficult for landlords to manage.

The HOS investigations will include:

- How do policies around noise work in practice?
- How do landlords work with other agencies?
- What is successful in mitigating for/dealing with inherent modern noise?
- What is successful intervention?



For all the information you need regarding the survey and how your response will help in the future, please visit www.housing-ombudsman.org.uk

Before submitting a survey response, you can preview the questions using this link [Survey Questions](#)

If you wish to provide a response to the HOS, with your experience of reporting a noise nuisance to Mid Devon Housing, please complete the survey using the following link:

[Housing Ombudsman Noise Complaints](#)

The survey closes on the **13th May 2022**